

IMPORTANT INFORMATION FOR SOUTH ZONE ORDERING PROVIDERS



FACT SHEET: South Zone KEY CONTACTS FOR ORDERING PROVIDERS



New Contacts for Community Lab Services **starting February 27, 2023 - South Zone**

Supply Ordering

Supply Ordering Portal:

- orders.dynalife.ca

DynaLIFE Materials Management

- **Email:** supply.order@dynalife.ca
- **Phone:** 587-686-3454

Mobile Collections

Faxing Mobile Collections Requisitions

- **Fax:** 780-452-5294
- **Fax to email:** DLHCReqs@dynalife.ca

Questions about Mobile Collections / Process Changes

- **Phone:** 780-453-9440

Physician Inquiries

(e.g. Result inquiries, changes to test orders, other general inquiries about testing and test orders)

DynaLIFE Support

- **Phone:** 1-800-661-9876 (press 2)

DynaLIFE Patient Service Centres – South Zone

Lethbridge PSC – Centre Village ***New***

Address: 1240 2A Avenue N, Lethbridge
Phone: 587-787-4095
Fax: 403-330-3557

Lethbridge PSC – Highlands ***New***

Address: 405 Highlands Blvd., Lethbridge
Phone: 587-787-4096
Fax: 403-330-4011

Medicine Hat PSC

Address: Bay 1, 44 Carry Drive SE
Phone: 587-770-2345
Fax: 403-526-3922

Brooks PSC

Address: 7 – 500 Cassils Road E, Brooks
Phone: 403-794-2500
Fax: 403-794-2501

For more information about changes to Community Laboratory Services in the South Zone and other Zones, please visit the [Physician Hub: https://dynalife.ca/Professionals/Physicians-Hub](https://dynalife.ca/Professionals/Physicians-Hub)