

Community Testing & Routine Services

Effective December 5, 2022, the following hospital outpatient laboratories in the Calgary Zone will no longer accept walk-in or pre-scheduled appointments for community collections. Patients will be directed to the closest DynaLIFE PSC (www.dynalife.ca/locations):

Community Collections Closing	Closest PSC Location
Alberta Children's Hospital	Market Mall Professional Centre, 4935 40 Ave NW
Foothills Medical Centre	North Hill Professional Offices, 1632 14 Ave NW #254
Peter Lougheed Hospital	Sunridge Professional Centre 2681 36 St NE #3
Rockyview General Hospital	Glenmore Landing 1600 90 Ave SW Suite D264
South Health Campus	South Calgary Health Centre, 34 Sunpark Plaza SE
Okotoks Health and Wellness Centre	New PSC: 200 Southridge Drive, Okotoks
Strathmore District Health Services	New PSC: Bay H - 510 Hwy 1, Country Lane Mall, Strathmore

Please note: **all patients in Okotoks and Strathmore** with appointments booked at current APL locations will, after December 5, need to attend their appointments at the new DynaLIFE PSC location in their community (as described above).

Mobile Collections

As of December 5, 2022, DynaLIFE will coordinate and assess eligibility of requests for mobile collections across the province (except in the South Zone).

The **new fax number** for mobile collection requisitions in the Calgary Zone is **(403) 777-5222**. For questions about mobile collections, please call (403) 770-3351.

Exceptions

Facilities in **Didsbury, High River, and Vulcan** are asked to use the contact information for North, Central, & Edmonton Zone (**fax (780) 452-5294**, for questions please call (780) 453-9440 ext. 3.)

Requisitions

All requisition forms for community collections will be accepted at DynaLIFE PSCs (if they are not expired) even if they are an APL form issued before December 5.

New Patient Appointment Booking System

From December 5 onward, to book their community lab services appointments patients will either:

- Log into the **qme.dynalife.ca** appointment booking system using the same login information they used in the previous system (if they created an account)

For More Details

Visit our **Physician's Hub site** and refer to the recent **Bulletin for Ordering Providers** for in-depth details:

www.dynalife.ca/Professionals/Physicians-Hub

Patients can find out more on the dedicated site:

<https://wearedynalife.ca/communities/>

- Call the **DynaLIFE Appointment Booking Line (1-877-702-4486)** if they are having issues or previously made a booking as a guest.

This booking system will be new to most patients in the Calgary Zone. It is similar to the current booking tool patients use to book appointments with APL but provides additional functionality.

Booking on behalf of Patients at Acute Care Facilities

From December 5, 2022, in communities that have DynaLIFE PSC locations, Acute Care Facility laboratory appointments will be accessible only to Acute Care ambulatory ordering providers or clinics booking on behalf of their patients by calling 1-877-702-4486 (dial number then press 7).

Discontinuation of "Time Sensitive Lab Booking" Form

With the transition to a province-wide booking system on December 5, 2022, the "Time Sensitive Lab Booking" form on the APL website will be discontinued on November 25, 2022.

Beginning December 5, ordering providers will have the following options to book appointments for their patients:

- Call the dedicated appointment booking line for ordering providers to be added to the front of the booking queue (**dial 1-702-4486 then press 7 on menu**)
- Have the lab in their facility log into the DynaLIFE booking portal to book their patient an appointment
- Direct their patient to use the "save my place" function to add themselves to the queue for a same day appointment at their local DynaLIFE PSC

New Supply Ordering Portal

Lab collection supplies will be available via the DynaLIFE Supply Ordering Portal (orders.dynalife.ca), based on a standardized provincial inventory list developed in collaboration with AHS. In the Calgary Zone, the change will happen in two phases:

Phase 1

From December 5, 2022, you will be given partial access to DynaLIFE's ordering portal for the following items:

- Cytolyt solution collection cup
- Transport MIL Mycoplasma
- Michel's fixative
- Fit Kit O

For all other test collection supplies continue to use your current provider.

Phase 2

March 1, 2023, Calgary will fully transition to the DynaLIFE's province-wide supply ordering portal. Navigate to orders.dynalife.ca and enter your **new log in credentials provided by post the week of November 28, 2022**.

For **help with the new supply ordering portal**, please call DynaLIFE's Materials Management team at **(587) 686-3454 - Direct Line (new)**.

Important Numbers

DynaLIFE Appointment Booking Line:

1-877-702-4486

Sending mobile collection requisitions:

Fax (403) 777-5222, for questions call (403) 770-3351

Exception: Didsbury, High River & Vulcan – see section above.

DynaLIFE's Materials Management team:

(587) 686-3454 - Direct Line (new).